



Did You Know?

LifePoint has a tracking system. When reporting an issue, it is important to always email your issue to support@labtest.com to insure the best response time.

Please include the following information in your email:

- A call back number
- Medical record number
- Name of the user performing the function
- A screen shot, if possible

LifePoint Mission

The LifePoint mission is to assist and enable healthcare systems to offer convenient, timely and interactive results to electronic medical record systems, and receive pre-validated orders from, their physician clients to satisfy the physician's need to save time and improve patient satisfaction.

LifePoint Informatics National User's Meeting

Tuesday, June 17, 2008

Bellagio Las Vegas, Las Vegas, NV

- Talk to the programming experts
- Learn from other client's case studies
- Improve your functionality
- Learn new features
- Network with other users to learn innovative ways to help improve your business

There is no cost to attend this full-day event, however to help us prepare for this meeting, please email jperrone@labtest.com if you plan to attend. In addition to the invaluable information you will receive at the meeting, this day includes, continental breakfast, lunch and a cocktail reception.

LifePoint has arranged for rooms at the rate of \$219 per night. Reservations can be telephoned directly to the Bellagio Hotel Reservation Department at (888) 987-8686, (702) 693-8117 or can be sent via FAX at (702) 693-8547. In order to receive the group rate, you must identify your affiliation with **LifePoint Informatics**. Please call by **May 19, 2008** since rates cannot be changed at check-in or check-out for guests who fail to identify their affiliation at the time the reservation is made. Visit Bellagio's website www.bellagioresort.com for more information about the hotel.

This informational meeting precedes the Washington G-2 Reports' 7th Annual Lab Outreach Conference. For information about the G-2 Reports Conference visit <http://www.g2reports.com/conferences/914.html>. LifePoint users will be eligible for a special discount for the Outreach Conference. Official invitation will be sent via mail.

Have general questions? Email jperrone@labtest.com.

Message from the President

Welcome to the first edition of the LifePoint Times!

The past year has once again brought exciting changes at LifePoint Informatics.

First, we changed our company name from Labtest Systems to better reflect the broader scope of services we are providing our hospital and IDN clients.

We have been providing radiology, discharge summaries, ER reporting, and other report types for quite some time to many of our clients through our proprietary InfoHub.

We will continue to use the Labtest.com as the product name for the on-line clinical and AP ordering and resulting solution.

The expansion (or should I say explosion) of the number of physician offices finally adopting Electronic Medical Records has been keeping us quite busy. We have quickly gained extensive interface capabilities to the most popular vendors and many of the smaller niche EMR companies. New EMR interfaces are being added and are enhanced daily.

In other technical areas, we continued to optimize application and engine code, add features and keep up with the latest versions of our product platforms.

The institution of a proprietary linked call tracking and code control system has allowed us to provide ad-hoc updates, "Current Version" preview and our "Live-on-Test" code base.

Until next time . . .

Jack Redding, MBA

LifePoint client is awarded Clinical Laboratory Scientist of the Year Award



Charles V. Wilson, MHA, MT (ASCP), Administrative Director, Clinical Laboratories, Princeton HealthCare System, recently received the coveted Edward P. Dolbey Award from the American Society for Clinical Laboratory Science (ASCLS)-Pennsylvania. This award is given annually to the

outstanding Clinical Laboratory Science Professional in the Commonwealth of Pennsylvania. A member of both the New Jersey and Pennsylvania branches of the ASCLS, Wilson has been actively involved with the Pennsylvania branch for about 20 years.

Spotlight on LifePoint Partner: MedLink International

MedLink International, Inc. is a full service healthcare IT company that provides doctors, hospitals, imaging centers, labs and patients with products and services designed to help create, manage and share medical information, all delivered over the MedLink VPN, the industry standard for secure, HIPAA compliant communication.

MedLink has been serving the healthcare community for over a decade, with products and services designed specifically to help physicians collect, manage and share information. Throughout their entire history, they have focused on developing tools for doctors that were Simple, Secure & Affordable, and that commitment continues today.

MedLink was founded by three physicians in the mid 90's as an answering service for doctors. In 2003, the management of MedLink moved the company away from its traditional business plan and towards the emerging market of healthcare information

technology (HIT). MedLink initially focused its energy's on creating a virtual private network (VPN) for the medical community that would allow physicians, labs, hospital personnel, radiology centers, etc. to securely and efficiently communicate with the rest of the medical community. The MedLink VPN which has been installed at various locations around the U.S. is allowing the medical community to communicate while adhering to the HIPAA privacy laws.

In 2005 MedLink developed MedLink EHR, which has been continuously enhanced to create **MedLink TotalOffice**, which includes features such as scheduling, billing, electronic medical record, patient demographics, document management, e-prescription, e-labs, remote PACs, note templates and much more. **MedLink TotalOffice** allows the physician to utilize a complete turnkey solution to manage their practice.

MedLink is committed to providing customers unparalleled training and support and strives for the highest level of professionalism, courtesy and integrity. For more information about MedLink visit medlinkus.com.

LifePoint Informatics and MMF Systems, Inc.

MMF Systems, Inc. is a strategic partner of LifePoint. MMF's service is used by leading hospitals with sophisticated systems – Columbia, NYH-Cornell, MEEI-Harvard, Johns Hopkins – as well as many non teaching hospitals. Please contact MMF directly at (212) 871-6640 should you have an interest in knowing more about the service that provides surgeon offices with the flexibility to submit information to the hospital by fax or via the web (includes electronic orders, patient questionnaires, and web-forms at a fraction of the cost of alternative solutions). Surgery departments select MMF's service because it allows them to transition to Digital Submissions at their own pace, while presenting all the information to the hospital in digital format, compatible with hospital legacy systems.

Version 7.12 is released!

Contact support@labtest.com if you have not received the full release notes, or to schedule a production update. Some notable functionality enhancements are:

- Patient Ethnicity supported in all interfaces and systemwide
- Separate cumulative report display order table
- Support for Zebra and Dymo label printers
- User setup sorting functions for common tests
- 2-step and 3-step ordering enhancements
- Reduced inbox display time

AFTER-HOURS SUPPORT

If you have an interface or production system down issue after normal business hours, please follow this procedure.

LifePoint hours of support are **Monday – Friday from 9am – 7:30 pm EST** (manned) note extended hours until 7:30 pm EST for Central and West Coast clients. For non-immediate issues, you can always e-mail support@labtest.com or call 201-447-9991 and leave a message. For immediate issues (VPN or site down problems), LifePoint has staff on call 24/7/365. Please follow these procedures to ensure a prompt response:

1. Go to <https://www.skytel.com/servlet/SendMessage>.
2. Key in your e-mail address for the Response Address. This e-mail address will be used for tracking the issue.
3. Key in the phone number you wish to be called back on followed by a brief message (no more than 20 characters). The page is delivered to cell phones with minimal text message display ability.

Alternatively, you can dial 800-759-8352 (SKYTEL2) and enter PIN# 1154854 and key in your callback number. Your page will be returned within 15 minutes.

LifePoint Informatics Contact Information

Name	Email Address	Phone
Support Department	support@labtest.com	201-447-9991
Support Pager	https://www.skytel.com/servlet/SendMessage	800-759-8352 (SKYTEL2) PIN# 1154854



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Return Service Requested

QUESTIONS, COMMENTS, OR TO REMOVE YOUR NAME FROM OUR MAILING LIST, E-MAIL US AT JPIRRONE@LABTEST.COM