Product Specialist, Laboratory Systems

Lifepoint Informatics is a healthcare IT company serving the specific needs of Laboratories, Hospitals, and Health Networks. Our products (software) and services enable labs to connect with their customers, add value to their service offerings, and increase competitiveness. Lifepoint is seeking a self-starter with a strong programming background to join our team as an EMR/EHR Programmer Analyst/Project Manager.

No telecommuting – applicants should be able to commute to our Glen Rock, NJ location on a daily basis.

Requirements:

- Bachelor's degree or approved equivalent combination of training and experience (the equivalent combination of education, training, application/hardware support, hardware/software installation projects and hospital/clinic operations experience may be substituted).
- Minimum 5 years experience in implementing and/or supporting software applications, preferably in a healthcare provider organization and products such as **EPIC, Cerner, Meditech, Eclipsys, NextGen, GE Centricity.**
- Expert-level capabilities in PowerPoint, Excel, Word, Outlook.
- Strong written and verbal communication skills.
- Familiarity with Clinical Laboratory, Microbiology and Radiology medical terminology.
- Proven understanding of laboratory inpatient, outpatient and outreach operations, including software/EMR interface implementations, upgrades, maintenance, report writing and day to day support.

Additional Desired:

- Software/Hardware implementation experience with the type of clinical/business software application assigned, such as Lab systems: **Sunquest** or **Powerpath.**
- Experience supporting and implementing complex projects that require assistance with coordination of resources.
- Experience in leading small teams or projects.

Description:

- Responsible for the installation, configuration, and maintenance of Lifepoint EMRHub and AutoPrint applications.
- Perform problem analysis and troubleshooting, and maintain appropriate documentation.
- Research, plan, implement, and support new application interfaces, between clients and Lifepoint.
- Provide technical assistance to other staff members, as needed.

- Create, update, and maintain Clarizen project plans, provide design and installation/support documentation.
- Develop test plans, test data and testing schedules.
- Conduct unit and system tests to verify results of software solution.
- Provide telecommunications technical expertise and support to client users within the Hospital.
- Represent the department team in client meetings and perform project management duties as needed.
- Coordinate application development and migration with developers from multiple teams

To Apply:
Email resume and cover letter to careers@lifepoint.com (PDF Format preferred)